

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 21st day of December 2018
C. G. No: 32/2018-19/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

R.Jaya Prakash,
Ganugapenta (V),
Kondapuram (M),
Kaligiri,
Nellore Dt.

Complainant

AND

1. Assistant Engineer/O/Kondapuram
3. Assistant Divisional Engineer/O/Kaligiri
3. Divisional Engineer/O/Kavali

Respondents

ORDER

1. Complainant presented this complaint that AGL service connection was not released to them inspite of their payment.
2. Respondent No.1 filed written submission stating that on enquiry it came to light that estimate was sanctioned during the year 2012-13. The work order was issued. Some material was found in the premises of the consumer, but AGL service connection was not released. They also approached the then Assistant Engineer Mr. K. Mohan Reddy but he did not respond.
3. During the Vidhyut Adalat conducted at Kaligiri on 20.09.2018 respondents were heard on this aspect. Respondents reiterated the same version. They were also informed that not handing over the part of the material in this case by the former Assistant Engineer is not at all relevant for release of AGL service connection to the complainant. The release of Agriculture service connection to the complainant should not be delayed for want of not handing over the material drawn by one of the employees and that the said matter is between the Licensee and its employees and complainant cannot be penalized for the omissions and commissions committed by the employees of the Licensee. But so far the Agriculture service connection is not released till today on that pretext only. Respondents are not entitled to withhold the

DESPATCHED
DATE 24/12/18

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